STATE OF CALIFORNIA   MALIA M. COHEN
                                                                California State Controller

STATE CONTROLLER'S OFFICE
PERSONNEL AND PAYROLL SERVICES DIVISION
P.O. BOX 942850
SACRAMENTO, CA 94250-5878

DATE: November 8, 2023   PAYROLL LETTER #23-022

TO: All Agencies/Campuses in the Uniform State Payroll System

FROM: Jil Barraza, Chief
          Personnel and Payroll Services Division

RE: **FINAL UPDATE FOR TEMPORARY CANCELLATION OF DEFAULT STUDENT LOAN GARNISHMENTS**

This letter is to provide a final update that supersedes Payroll Letter #23-012. The State Controller's Office (SCO) temporarily canceled default student loan garnishments per section 4513(a) of the COVID-19 Pandemic Education Relief Act of 2020 in the April 2020 pay period indicated in Payroll Letter #20-004.

Per the U.S. Secretary of Education's Default Resolution Group, the suspension for student loan garnishment remains in effect due to the Fresh Start Program for loans in default. Agencies and Campuses must not reestablish the 339 deduction code and 008 organizational code Student Loan Garnishment until a new withholding order is received from the requesting loan servicing provider.

To cancel a Student Loan Garnishment that was established per Payroll Letter #23-012, agencies and campuses must upload a STD. 639 via ConnectHR and select the Garnishments – STD. 639 Salary Garnishment option from the dropdown menu. If a garnishment was already withheld from the employee's pay warrant, the loan servicing provider will reimburse the funds directly to the employee and will not apply it to their loan balance. Employees should contact their loan servicing provider if they have any questions or concerns about their reimbursement.

SCO will no longer monitor the status of reestablishing the student loan garnishments that were canceled per section 4513(a) of the COVID-19 Pandemic Education Relief Act of 2020.

If you have questions regarding this letter, please contact the Statewide Customer Contact Center at (916) 372-7200. For additional questions, use the following contact information:

Contacts:
- Affordable Care Act (ACA) Email ACASupport@sco.ca.gov
- Cal Employee Connect (CEC) - Help and Feedback
- ConnectHR - Help and Feedback
- California Leave Accounting System (CLAS) Email CLAS@sco.ca.gov
- CS Escalation Email (HR Supervisors and Managers) PPSDOps@sco.ca.gov
- Inquiry Email (HR Supervisors and Managers) PPSDCSUInquiry@sco.ca.gov
- Decentralized Security Administration (DSA) & ViewDirect Access (916) 619-7234 or DSA@sco.ca.gov
- HR Suggestions Email (All HR Staff) PPSDHRSuggestions@sco.ca.gov
- Management Information Retrieval System (MIRS) Email PPSDMIRS@sco.ca.gov

- Campus Information Retrieval System CIRS@calstate.edu
- [Statewide Customer Contact Center](#) (916) 372-7200

SCO Key Initiatives:
- [Cal Employee Connect](#)
- [California State Payroll System Project](#)

Websites:
- [HR](#)
- [State Employees](#)

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