

Transaction Supervisor's Forum 03/17/2016

PPSD provided the following updates at the forum:

CS BENEFITS:

CS Benefits has processed 1,802 open enrollment errors since the last Transactions Supervisor's Forum and currently have 422 errors remaining. SCO is on target for completing these errors by the March Master Cutoff date (03/22/2016).

Note: Please allow time for the Retro program to process prior month A/R's.

Questions/Concerns:

1. CS Benefits:

Q. Is it possible to notify transaction supervisors when the phone system is down?

A. We will work on developing an email blast to notify departments when our phone system is down.

2. What date is PPSD currently working on as of 03/21/2016?

Unit	Workload Type	Oldest Date
Position Control	607	03/22/2016
Audits	PARs	03/09/2016
Disability	IDL Special/Complex	12/16/2015
	IDL Regular	03/14/2016
	SDI Special/Complex	02/17/2016
	SDI Regular	03/11/2016
	NDI Special/Complex	02/18/2016
	NDI Regular	03/14/2016
	TD Special/Complex	02/16/2016
	4400	03/16/2016
	4800	03/15/2016
Payroll	EH Messages	07/08/2015
	674	02/22/2016
	674 A/R	02/29/2016

Transaction Supervisor's Forum 03/17/2016

Benefits	Health	12/02/2015
	FLEX	11/02/2015
	Dental Appeals/Changes	12/11/2015
	Dental Cancels	12/17/2015
	Dental New	03/21/2016
Misc. Deduction/W-2	Group Legal	03/11/2016
	LTD	03/11/2016
Retirement	EH Messages	12/17/2015