

Why can't I find my information on the Work Number?

The Work Number employment and salary verification service is currently a voluntary program for agencies and campuses. Verify that your employing agency or campus takes part in this service by reviewing the list of participating agencies/campuses. If your agency or campus does not take part in this service ask your human resources office about their internal employment and salary verification process.

If your agency or campus is a participant in this program be sure you are using the correct employee identification number. The State of California is the only Work Number client who does not use full social security numbers for employees' identification numbers. This is done for security reasons. When entering your employee identification number do not provide your full social security number despite the prompt on the The Work Number website. All State of California employees should be using the last six digits of their social security number and the two digit month of birth and two digit date of birth for their employee number. Prior to accessing your account, SCO will need to unlock your account first. Please contact your HR office to have them email SCO at ppsdworknumbersupport@sco.ca.gov to unlock your account. SCO will need the last 6 digits of your social security number + two digit month/two digit date of your birthdate (example: 1234560714)