SCO KEY INITIATIVES: PROJECT UPDATES

Cal Employee Connect (CEC) – SCO – Grant Boyken
Contact: GBoyken@sco.ca.gov

- Connect HR "Shadow" feature (allows departments to query CEC on behalf of employees) deployed to 16 CSU campuses and 66 civil service entities.
- June 24 (today) Connect HR file upload feature deployed as a pilot. Will allow HR staff to upload files and forms directly.
- CEC team continues to work to deploy Connect HR to departments who have not yet submitted user information and IP addresses.

California State Payroll System (CSPS) – SCO – Bill Harrigan
Contact: CSPSHelp@sco.ca.gov

- Project Vision: The California State Payroll System (CSPS) Project will modernize the human resource management and payroll system used by 285,000+ state government employees in order to provide accurate and timely personnel and payroll service with quality customer service.
- In Process:
  - Developing Solicitation Documents – SOW/RFP
  - Procurement activities for SFY 21/22 in progress
  - Data Cleansing Strategy Planning (DCSP) sessions
  - Continuing to initiate engagement with BPO
- Recent Progress:
  - Proof of Concept (POC) scenario review sessions with CalHR, Business Process Owners (BPO) complete
  - Completed requirements review sessions with CalHR
  - OCM market research findings approved
- What's Next
  - Kickoff for Stage 3 Solution Development (S3SD)
  - BPO Kickoff
  - Executive Steering Committee Meeting
- Our Ask
  - Prepare to review and approve Solicitation Documents and S3SD in July or August

- o Participate in "In Process" activities
- o Provide SME support for questions
- o Provide SME support for data cleansing sessions

BENEFITS ADMINISTRATION

Statewide Civil Service Benefits Program – SCO – Bryce Miller
Contact: BMiller@sco.ca.gov
- Backlog Update:
  - Program Management and Operational Readiness Assessment Project
- Benefit Updates
- Pay Differential 440 Reminder

Program Updates

Statewide Tax Support Program– SCO – Monique Perez
Contact: MPerez@sco.ca.gov
- W2\Miscellaneous Deductions and Tax Support Program Updates:
  - o SCO no longer handles Group Legal and ScholarShare 529 forms.
  - o All open enrollments and cancellations are handled directly by ARAG legal insurance company or ScholarShare 529.
  - o Group Legal inquiries should go to grouplegal@calhr.ca.gov .
    - ScholarShare 529 inquiries should be directed to them via the instructions on the form. Ph: 1-800-544-5248 or www.scholarshare529.com

Program Management and Analysis Bureau – SCO – Arlene Bailey
Contact: ABailey@sco.ca.gov
- R01 Mass update defect fix for the invalid data in the days and hours that carried forward in the 606 time to be paid field.
- July 2021 Salary and Employment History Changes

Statewide Direct Deposit Program– SCO – Jill Souza
Contact: KJohnsonAnderson@sco.ca.gov

- New Process to Submit Direct Deposit Enrollment Data

SCO General Reminders – SCO – Nastassja Johnson
Contact: Nxjohnson@sco.ca.gov
- Include specific program name in the subject line of emails to the PPSDTempOps@sco.ca.gov mailbox.
  - o This inbox is not for questions or inquires.
- Include your name and email on all documents submitted to the SCO.

- Submit one email for each specific program area.
- Utilize secure email to send documents rather than fax or mail.
- Include the complete social security number (SSN) when sending documents through secure email.
    - CEC – Do not send the full SSN to Connect HR
- Visit Department of General Services (DGS) website for updated Standard (STD) forms that allow for a digital signature.
    - STD674 and STD674 A/R have been updated to allow for an email address for the specialist. This allows SCO to contact the specialist in a timely regarding PR250's.
- Update California Personnel Office Directory (CPOD).

RESOURCES
- **Websites:**
    - Human Resources: https://sco.ca.gov/ppsd_state_hr.html
    - State Employees: https://sco.ca.gov/ppsd_se_payroll.html
- **Contact:**
    - Statewide Customer Contact Center (916) 372-7200
    - HR Suggestions Email (All HR Staff) PPSDHRSuggestions@sco.ca.gov
    - CS Escalation Email (HR Supervisors and Managers) PPSDOps@sco.ca.gov
    - Cal Employee Connect Email connecthelp@sco.ca.gov
    - Cal Employee Connect Feedback Email connectfeedback@sco.ca.gov
- **SCO Key Initiatives:**
    - Cal Employee Connect Project
    - California State Payroll System Project

CUSTOMER RELATIONS SURVEY:

Please send suggestions to our HR Suggestions Inbox at PPSDHRSuggestions@sco.ca.gov

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